Our steps for behaviour management

We always want to provide a safe environment for all kids and their leaders so when a child is struggling to uphold our House Kids values we will care for them by following the steps:

Step 1

A House Kids leader who is involved with the incident will speak with the child letting them know that they are not upholding the values of House Kids. The leader will also remind the child of the behaviour that they wish to see, i.e. kind hands.

Step 2

After step 1, if the child continues with the same behaviour, the leader will ask the child to either move to a different activity or area of the room that will help them engage with the programme.

Step 3

If there is still no improvement after step 1 and 2, the leader will inform the service leader. The service leader will then take time to listen and speak to the child about their behaviour choices, how they are feeling etc. The child will also be told that their parent/adult will be informed at check out. The service leader will then encourage the child to have some calm time. The service leader will inform the Kids Coordinator for that morning.

Step 4

If the child refuses to listen to the service leader and their behaviour is disruptive and/or unsafe, the service leader will contact the Kids Co-ordinator who will ask for the parents to come to the child's room. The Kids Pastor will be informed and will speak with the parents/adults of the child.